



We are
Losberger
De Boer



LOSBERGER DE BOER



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Losberger
De Boer

1. You are Losberger De Boer

You are part of a fantastic team that covers the world to support our customers beyond their expectations.

This booklet describes the identity, commitment and ambition of our passionate organisation. The true strength of Losberger De Boer comes from within. Our strength lies in our employees. This booklet shines a light on what our organisation stands for, what our mission is, and what core values unite us. It shows us why we are one, committed to the success of our clients and each other, now and in the future.

Arnout de Hair
CEO Losberger De Boer

2. History

When Losberger and De Boer were brought together in 2017, two world-famous, solidly established and well-respected brands in our industry joined forces.

Both brands had a lot in common, shared the same values as well as a similar history. Both businesses were started and built by their founders, namely Friedrich Losberger and Klaas de Boer, around 100 years ago.

Today, Losberger De Boer is one of the largest suppliers of space solutions in the world, with offices and plants in Germany, France, the Netherlands, Belgium, the United Kingdom, Spain, Hungary, The United States of America, Qatar, the United Arab Emirates, Saudi Arabia and China, employing over 800 people worldwide, united under one brand that echoes its heritage, Losberger De Boer.



Klaas de Boer



Friedrich Losberger





Our mission is
to create
top of class
space solutions
and the best customer
experience

3. Our mission

Our company's mission statement unites us all and drives our actions. It focusses our attention on what we do every day and what what we stand for.

The best customer experience

In the end, it is not our excellent product line but our people that make all the difference in servicing our clients. From production worker to tent builder, from account manager to controller, and from project manager to warehouse staff, we are renowned for understanding our customer needs and the drive to go above and beyond their expectations, for making sure we deliver excellent solutions, products and customer service, and for achieving the highest customer satisfaction.

Our clients reward us with extremely high satisfaction scores, year-in, year-out. They tell us it is our people who make the difference, because you are the ones who come up with a solution to a problem, who deliver as promised, who are professional, involved, creative and fun to work with. It's you, our people, that create the best customer experience.

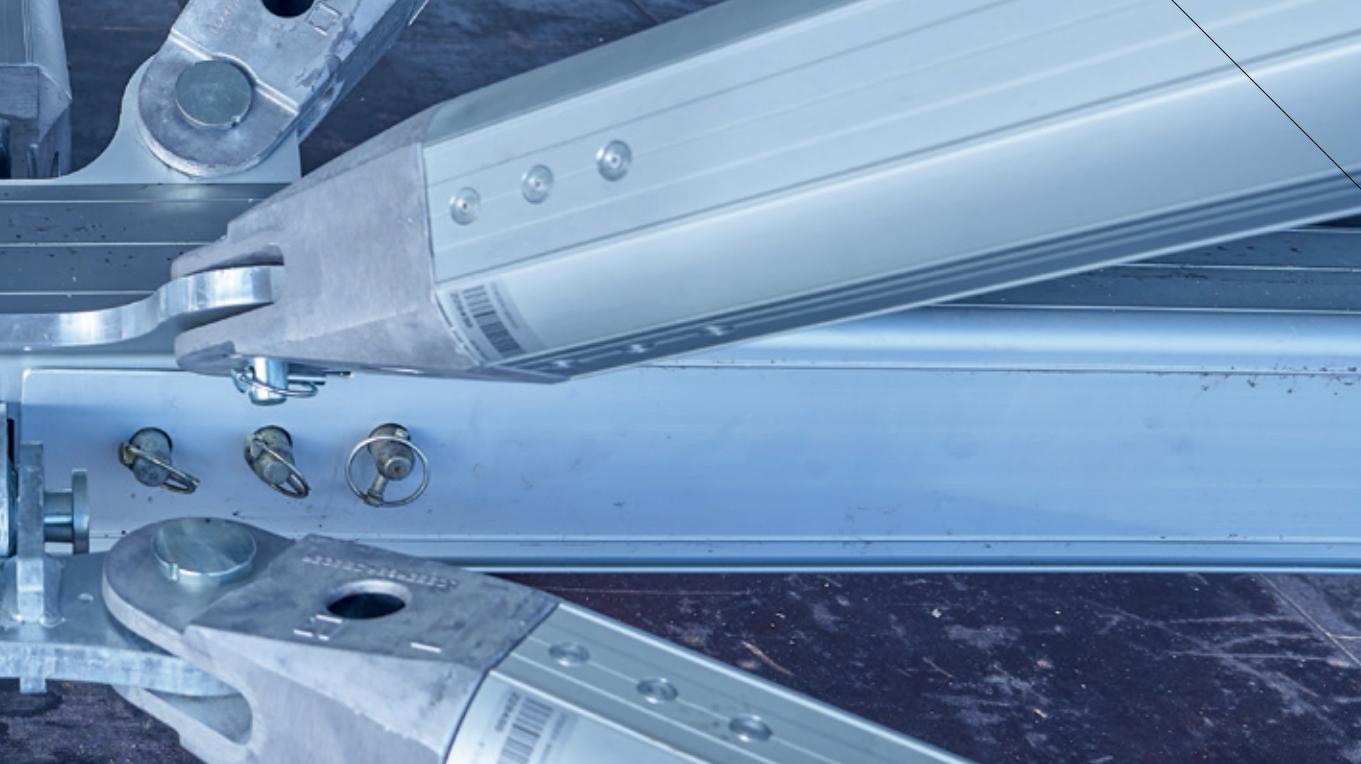


Top of class modular space solutions

Our buildings and tent structures play an important part in the day-to-day operations of a wide variety of clients.

We have a very broad range of modular products, that are designed for use by the event industry, businesses, public, military and humanitarian organizations.

We are one of the frontrunners in our industry when it comes to adopting a sustainable approach. We have major, ambitious, binding targets in the field of corporate responsibility and sustainability, including a 100% carbon neutral Losberger De Boer in 2030.



By bringing together our passionate people with our products and our partners, we create top of class space solutions that are fast, efficient, safe, strong, durable, sustainable and comfortable.





Committed to your success

4. Core values

Our core values are the foundation under our company and they express who we are and how we behave. All we say and do is a reflection of our core values, which are experienced by colleagues, clients, suppliers and the market.

We are:



Involved



Creative



Professional



Involved

Everyone at Losberger De Boer is very involved. We want to know what drives our clients, colleagues and partners. We ask questions, we want to know what drives them, we like to work together, and we like to be part of the team.

Only by knowing all this, by being truly involved, we can offer the best possible solution. Helping people and businesses find the best kind possible solution, and seeing them succeed, is one of the things we love about our work.

It makes us genuinely proud and puts a smile on our face.



Creative

We are creative in our approach to creating solutions in our everyday work. We tackle our challenges with inventiveness, originality and ingenuity.

No matter how unusual the demand, or how complex the situation on site, in our hands or on our desk is, by using and sharing the insights gained from our experiences, we come up with original solutions that work for our clients, for our colleagues and for our company.

We modify parts, we create new designs, we think of new ways to use our systems, and we combine resources. We think outside the box, we adapt and we overcome.

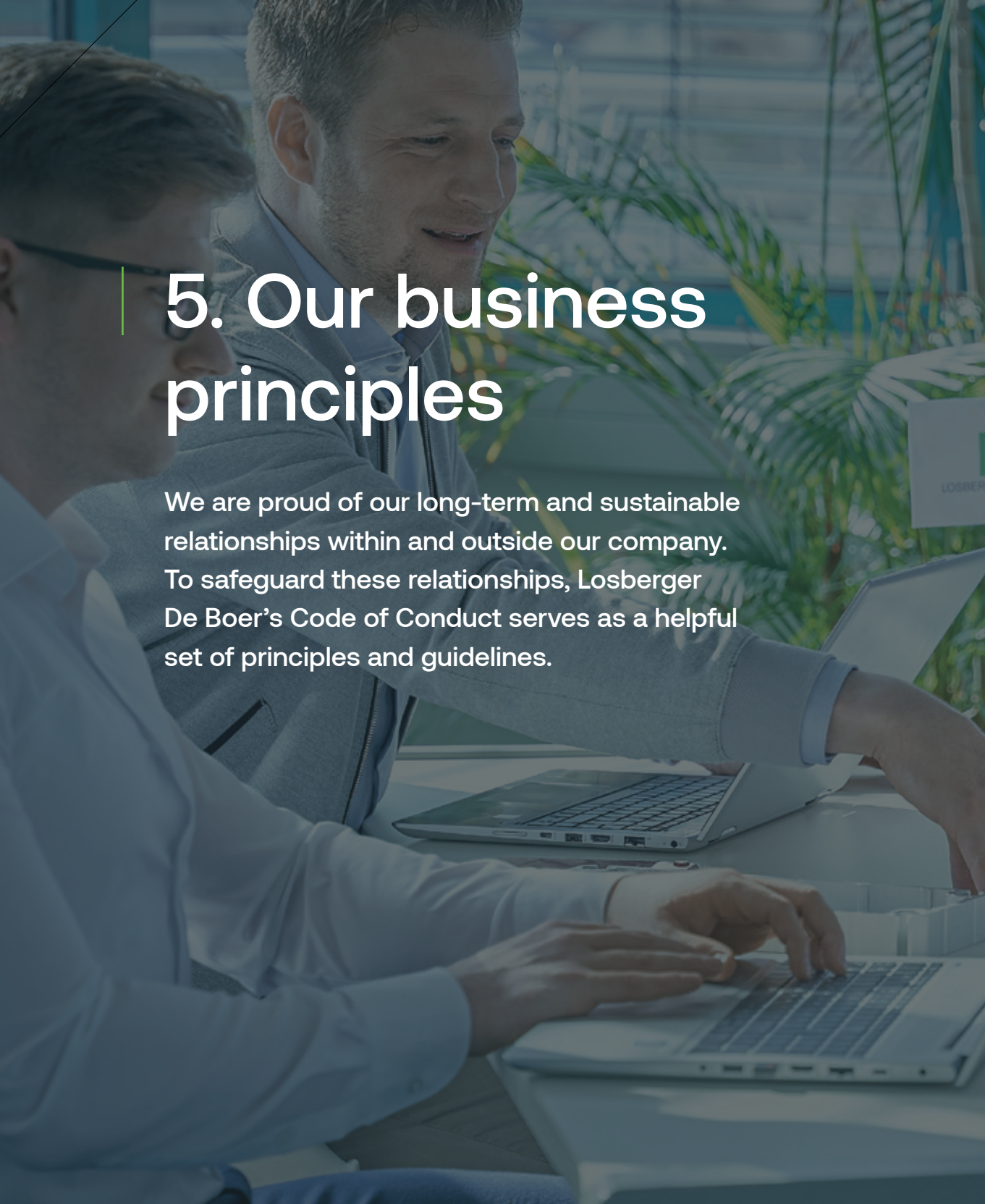


Professional

Clients must be able to rely blindly on our quality standards. Our products and services are top quality, and we are continually improving our processes and product quality.

We are regarded as very professional because we keep our promises, adhere to the highest standards in safety, quality and service, and because we do this consistently. We are professional in everything we do. We organize a proper on-site handover and we make sure that the project location is clean when we leave. Being professional also means being transparent and honest.

We go the extra mile to service our clients, but we remain open and realistic to make sure that we always deliver what we promise.



5. Our business principles

We are proud of our long-term and sustainable relationships within and outside our company. To safeguard these relationships, Losberger De Boer's Code of Conduct serves as a helpful set of principles and guidelines.

Let these principles guide you

- ✓ Always be aware of the fact that we are representatives of our company
- ✓ Always follow the law
- ✓ Respect human rights and social standards at all times
- ✓ Never discriminate against others, on whatever grounds
- ✓ Safety and protecting the environment are more important than cost reduction
- ✓ Our documentation and quotations must always be truthful and accurate
- ✓ Only use our resources for business purposes
- ✓ Avoid conflicts of interest and do not accept or give undue advantages
- ✓ Do not obstruct free and fair competition
- ✓ Always report witnessed violations of the Code of Conduct



*Committed
to your
success*

| 6. Our promise

We are professional, involved and creative, and strive to create top of class solutions and the best customer experience. Our promise to our clients, colleagues and partners is that it is our goal that they achieve theirs.

We are Losberger De Boer.

Committed to your success



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